

Publicly Available Privacy and Data Security Resources

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The following is a list of publicly available resources, most at no cost, that privacy professionals may find helpful in obtaining information and tools for developing their privacy and data security programs. An earlier version of this list was created for the IAPP Academy in September 2009 and provided at a networking session facilitated by Mike Hintze of Microsoft and Susan Lyon of Perkins Coie LLP. This version contains supplemental resources suggested by IAPP members who attended the session and other IAPP members who contributed via comments on IAPP's Linked-In group page. Thanks to all who contributed.

PRIVACY

European Commission Data Protection Site

http://ec.europa.eu/justice_home/fsj/privacy/index_en.htm

- Documents adopted by the Data Protection Working Party
http://ec.europa.eu/justice_home/fsj/privacy/workinggroup/wpdocs/2009_en.htm
- Policy Papers from National Data Protection Authorities
http://ec.europa.eu/justice_home/fsj/privacy/policy_papers/policy_papers_en.htm
- EU Model Contracts for Transfer of Personal Data to Third Countries
http://ec.europa.eu/justice_home/fsj/privacy/modelcontracts/index_en.htm

UK Information Commissioner's Office

<http://www.ico.gov.uk/>

http://www.ico.gov.uk/upload/documents/pia_handbook_html_v2/html/0-advice.html

Resources include handbook for conducting Privacy Impact Assessments.

Australian Government Office of the Privacy Commissioner

<http://www.privacy.gov.au/>

Information sheets, privacy impact assessment guide, personal information security breach guide.

Canadian Privacy Commission

<http://www.priv.gc.ca/>

Reports, publications, guidelines, research, tools, videos, privacy illustrations, privacy impact assessments.

Privacy International

<http://www.privacyinternational.org/index.shtml>

Country by country summaries of data protection laws and privacy rights.

Federal Trade Commission: Privacy Initiatives

<http://www.ftc.gov/privacy/index.html>

Information on the FTC's privacy initiatives: unfairness and deception, the Gramm-Leach-Bliley Act, the Fair Credit Reporting Act, and the Children's Online Privacy Protection Act.

California Office of Privacy Protection

http://www.oispp.ca.gov/consumer_privacy/default.asp

Guidance on California privacy laws, general privacy links, and links to privacy laws in other jurisdictions.

Generally Accepted Privacy Principles ("GAPP")

<http://infotech.aicpa.org/Resources/Privacy/Generally+Accepted+Privacy+Principles>

Principles for designing and implementing privacy practices and policies from the American Institute of Certified Public Accountants and the Canadian Institute of Chartered Accountants.

International Association of Privacy Professionals ("IAPP") Resources

https://www.privacyassociation.org/index.php?option=com_content&task=view&id=1270&Itemid=253

Privacy links, job listings, and links to all of the world's data protection authority websites.

Microsoft: Privacy

<http://www.microsoft.com/mscorp/twc/privacy/default.msp>

Collection of FAQs and white papers prepared by Microsoft pertaining to user privacy protection, data governance, ad-serving, EU privacy compliance, and more.

- Managing and Protecting Personal Information - <http://www.microsoft.com/downloads/details.aspx?FamilyId=53035B0D-66BE-415A-AADC-AE47105AF354&displaylang=en>
- Privacy Guidelines for Developing Software Products and Services - www.microsoft.com/downloads/details.aspx?FamilyID=c48cf80f-6e87-48f5-83ec-a18d1ad2fc1f&displaylang=en
- Regulatory Compliance Planning Guide - <http://www.microsoft.com/downloads/details.aspx?FamilyId=BD930882-0D39-4900-9A79-B91F213ED15D&displaylang=en>
- The Trustworthy Computing Security Development Lifecycle ("SDL") - <http://msdn2.microsoft.com/en-us/library/ms995349.aspx>

National Conference of State Legislatures: Privacy & Security

<http://www.ncsl.org/Default.aspx?TabID=756&tabs=951,71,539#951>

Charts of state security breach notification and other relevant laws. Also includes articles, briefs, and newsletters discussing state regulation of privacy and security issues.

Truste Resources:

www.truste.com/resources

Surveys, whitepapers, guidance, including a behavioral targeting checklist, security guidelines etc.

Organisation for Economic Co-Operation and Development: Information Security and Privacy

http://www.oecd.org/department/0,3355,en_2649_34255_1_1_1_1_1,00.html

Homepage for OECD working party, includes OECD Privacy Statement Generator.

Privacy Exchange: Legal Library

<http://www.privacyexchange.org/legal/index.html>

Index of international, national, state, and provincial privacy laws with links to statutory texts.

Safe Harbor: Checklist for Joining

http://www.export.gov/safeharbor/eg_main_018274.asp

Checklist to help United States companies comply with the EU Data Protection Directive.

Nymity

http://www.nymity.com/Free_Privacy_Resources/Latest_Privacy_Studies.aspx?sort=RefPercent&order=d

Newsletter, privacy interviews, privacy breach analysis, links to privacy studies. Also lauded fee-based database.

Jay Cline's Computerworld Article on Privacy Information Services.

http://www.computerworld.com/s/article/9132154/Privacy_information_services_The_free_the_cheap_and_the_pricey?taxonomyId=17&pageNumber=1

Listing free law firm privacy newsletters and blogs from Linklaters, Baker McKenzie, Perkins Coie, and more. Includes links to Morrison & Foerster's Privacy Library and lauded, fee-based Summit Privacy database.

The Data Governance Institute

<http://datagovernance.com/index.html>

Source with free data governance program documents, processes, templates and tools.

BrightTALK

<http://www.brighttalk.com/>

Privacy and security webcasts available with registration.

DataGuidance.com

<http://www.dataguidance.com/index.asp>

DATA SECURITY AND DATA BREACH

Protecting Personal Information: A Guide for Business

<http://www.ftc.gov/infosecurity/>

FTC guide for implementing data security principles, with public domain training materials.

Data Loss db – Primary Source Archive of Data Breach Notification Letters

http://datalossdb.org/primary_sources

Searchable archive of breach notification letters submitted to various U.S. jurisdictions.

- Massachusetts: Sample Letter for Notifying State Attorney General About a Breach
www.mass.gov/Cago/docs/Consumer/93h_sampleletter_ago.pdf
- Vermont: Security Breach Guidance and Sample Notification Letter
<http://www.atg.state.vt.us/assets/files/2009-7-29%20Security%20Breach%20Guidance.pdf>

Fighting Fraud with the Red Flag Rules: the FTC's How-to Guide for Businesses

www.ftc.gov/bcp/edu/microsites/redflagrule/index.shtml

Guide for organizations that are building Identity Theft Prevention programs with compliance tips, information about the Rule's applicability, and a guided four-step process.

National Institute of Standards and Technology: Computer Security Resource Center

<http://csrc.nist.gov/publications/PubsTC.html>

Provides a range of information technology security standards and guidelines.

PCI DSS: Standards, Self-Assessment, and Compliance

https://www.pcisecuritystandards.org/security_standards/pci_dss.shtml

Website for payment card industry standards, guidelines, and compliance tips.

Privacyrights.org "I've Been Hacked List"

<http://www.privacyrights.org/ar/ChronDataBreaches.htm>

Perkins Coie Data Security Breach Notice Chart

http://www.perkinscoie.com/files/upload/LIT_09-09_Security_Breach_Notification_Law_Chart.pdf

Chart of U.S. state security breach notification legislation and requirements.

Perkins Coie Data Breach Response Guide

http://www.perkinscoie.com/files/upload/LIT_08_03_SecurityBreachResponseGuidewithExhibits2.pdf

Roadmap for responding to a data security breach incident.